



**Canandaigua Emergency Squad**  
**TRAINING AND EDUCATION**  
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Hello all, I hope this message finds you well,

In March our nation entered into a state of quarantine to limit the spread of COVID-19. During this time, Canandaigua Emergency Squad implemented safety practices in accordance with the State of New York, Department of Health to protect our community members and staff. In doing so, we had to temporarily suspend our community education program which included CPR, AED, First Aid, and "Stop the Bleed" trainings.

While the State is starting to re-open in phases, we have received a number of phone calls with questions regarding our training and concerns of lapsing certifications. Below are the three most frequently asked questions. However, if you have any additional questions, please feel free to email me at [dhubble@canandaiguaes.org](mailto:dhubble@canandaiguaes.org)

**Q:** "When will you start holding classes again?"

**A:** At this time, we are monitoring the phases of the states re-opening and we do not have a specific date set to re-open community training. We anticipate that it will be closer to the beginning of July 2020.

**Q:** "My certification card is expiring/expired, what do I do?"

**A:** AHA has granted an extension on expiration dates.

From the AHA:

For AHA Provider Cards expiring beginning in March 2020:

- AHA Provider Cards will be valid for **120 days beyond** their recommended renewal date.
- Management of this extension, and any record-keeping, will be the responsibility of the Training Center.

AHA Policy on Expired Cards for Update/Renewal Courses:

- Over the next 120 days, for providers whose cards have expired due to inability to complete training during the COVID-19 outbreak, the AHA will allow Instructors to provide remediation during update courses

**Q:** "I lost my card, can I get a copy?"

**A:** At this time, we no longer supply paper cards, as we have transitioned to an online e-card system. However, we would be glad to provide you with a letter and a copy of the roster as proof that you attended.

I hope this helps!

As Always – Stay Safe and Healthy,

David D. Hubble  
Lieutenant  
Training and Education